

### How to book

Availability can be checked online and any enquiries can be discussed either via email [enquiries@selfcateringtruro.co.uk](mailto:enquiries@selfcateringtruro.co.uk) or by telephone. Bookings can also be taken via email or via the telephone. Please phone Sharon on 01726 882073, alternatively if she is unavailable please leave a message and she will get back to you.

### Booking Terms and Conditions.

A deposit of one third of your holiday price is required to secure your booking. The balance is payable 6 weeks before your stay commences. If the reservation is made within 8 weeks of your stay then the full amount is payable. Payment can be made by cheque (Made payable to SD Rowse or The Hayloft).

### Cancellation

In the unfortunate event of a cancellation we ask you to inform us by telephone and in writing. We strongly recommend that you take out holiday cancellation insurance. If The Hayloft is re-let we would return your money minus £50 admin fee. If we are unable to re-let the property monies will be retained by The Hayloft. Holidays at the Hayloft may be let or re-let at higher or lower rates than are shown on the Tariff list.

### Damages / Breakages.

We understand that accidents happen, if any occur please inform us immediately so that we may arrange full repairs and replacements. You may be liable for the cost of repairs depending upon the circumstances. It is important to us that The Hayloft is kept to its high standard at all times.

We reserve the to terminate any letting without recompense should you or any members of your party cause deliberate damage to the property or any disturbance to any person not in the letting party.

We reserve the right to enter the property at any time in relation to damage and disturbances.

We request that the property be left in a clean and tidy condition at the end of your stay.

The Hayloft is a strictly no smoking property.

The owner shall not be liable to you or any member of your party for any loss or damage to you or your property whilst using the owners garden and land. We ask that families are diligent in their care of the young members of their party due to the presence of the wildlife pond within the grounds.

### Access to The Hayloft

The Hayloft will be available to you from **3.00pm** on the day of your arrival. However if you require your luggage to be stored whilst you explore the local area, we would be happy to oblige. We would also be happy, (by prior arrangement) to unpack any online shopping that you may wish to have delivered upon your day of arrival.

On your day of departure we ask that you vacate The Hayloft by **10.00am** so that we may prepare The Hayloft for our next guests. Once again we would be happy to store your luggage should you want to have one final day on the beach.

### Extras

A cot and High chair can be provided at no extra cost. Please request these items at the time of booking.